

Maryland Crisis Services by Jurisdiction

Jurisdiction	Current Level of Crisis Svcs.	Enhancements from Grants	Implementation Status
Allegany County	<ul style="list-style-type: none"> • 24/7 Hotline • Crisis Residential Beds • emergency psychiatric services 	<ul style="list-style-type: none"> • hire a part time mental health professional and a part time law enforcement officer to function as Crisis Intervention Team (CIT) liaisons to carry out planning and implementation. • promote Mental Health First Aid (MHFA) by training 12 trainers and then training 100 individuals, focusing on human service settings and school campuses. 	<ul style="list-style-type: none"> • part-time mental health staff has been hired to function as CIT liaison. Initial meeting of Crisis Intervention Advisory Board is scheduled for February 13. A part time law enforcement officer to function as Crisis Intervention liaison will be identified following that meeting. • MHFA Train the Trainer Courses for both the Adult and Youth Curriculums are scheduled for March 2014. To Date, 18 individuals have been identified and have agreed to participate in the trainings. • during FY '14, 22 individuals have completed MHFA and the 3 additional classes scheduled for spring have 71 participants already enrolled. • Urgent Care Coordinator has been identified and providers have been approached and are willing to create urgent care slots. The first slot is expected to start around February 1 other slot has been delayed temporarily as a result of loss of psychiatric time by the county's largest PMHS provider.
Anne Arundel County	<ul style="list-style-type: none"> • 24/7 Hotline • Mobile Crisis Team (MCT) 8AM - midnight/7 days per week (on-call available for other hours); serves all ages. • Crisis Residential Beds • emergency psychiatric services • urgent care 	<ul style="list-style-type: none"> • hire a part time law enforcement officer to be trained in CIT and become the primary trainer. CIT training will include all law enforcement and corrections agencies. • hire 1 licensed mental health professional to enhance the existing hospital diversion program. 	<p>In process of:</p> <ul style="list-style-type: none"> • identifying CIT curriculum • working with Police Dept. to identify staff to be trained & ongoing training process
Baltimore City	<ul style="list-style-type: none"> • 24/7 Hotline • Child MCT - 9AM - 5PM/ Adult MCT 7AM - midnight; entire city covered • Crisis Intervention Team (CIT) - in place 12 yrs. • Crisis Residential Beds • 23 Hr. Holding Beds • emergency psychiatric services 	<ul style="list-style-type: none"> • expand adult MCT availability during hours of high demand by adding additional 4pm to midnight team. • hire 1 licensed mental health professional to manage, coordinate and enhance the BEST/CIT program. 	<ul style="list-style-type: none"> • crisis provider has additional team in place responding to requests for services. • recruiting process for BEST/CIT position has been initiated and initial screening of candidates has begun.

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Baltimore County	<ul style="list-style-type: none"> • 24/7 Hotline • MCT 9AM - 1AM/7 days per week • CIT - in place 10 yrs. • Crisis Residential Beds • emergency psychiatric services • urgent care 	<ul style="list-style-type: none"> • hire a care coordinator specialist that will provide case coordination for complicated cases and work with individuals who have been admitted to the emergency room by the mobile crisis team. • hire a full time peer recovery counselor to focus on co-occurring mental health & substance abuse issues & to participate in CIT training. • increase hrs. of part time psychiatrist with specialty in child/adolescent care for the urgent care clinic. 	<ul style="list-style-type: none"> • grants received were approved by Baltimore County Council. • the vendor, Affiliated Sante Group is in the process of hiring.
Calvert Tri County	<ul style="list-style-type: none"> • 24/7 Hotline • Crisis Residential Beds • emergency psychiatric services • urgent care 	<ul style="list-style-type: none"> • provide or contract with a vendor to develop a regionalized mobile crisis response team for Calvert, Charles, and St. Mary's Counties. • provide MHA a copy of the regionalized crisis response plan. • provide or contract with a vendor to develop or expand the core components of the crisis response team (CIT). The CSA will pool these funds with the funds awarded to Charles and St. Mary's CSAs to conduct an area needs assessment regarding crisis needs and available resources. • provide or contract with a vendor to conduct trainings on issues unique to Charles County based on the results of the needs assessment. • work in collaboration with Charles and St. Mary's Counties Core Services Agencies(CSAs) to hold regionalized trainings. MHFA Training may be a part of either county or regional trainings. 	<ul style="list-style-type: none"> • see Charles County

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Carroll County	<ul style="list-style-type: none"> • Crisis Residential Beds 	<p>The CSA will provide or contract with a vendor to develop or expand core components of its CIT. The CSA will use funds to:</p> <ul style="list-style-type: none"> • assist in the continuation of training with local law enforcement personnel in MHFA by offering a small stipend towards overtime as an incentive to train the staff. • secure training site and purchase MHFA training materials. • hire a part time mental health professional as well as a part time law enforcement officer to work on a Crisis Intervention Team • training of personnel hired <p>The CSA will provide or contract with a part-time nurse for care coordination, case management, service navigation and linkages to services for those who are awaiting a psychiatrist.</p> <ul style="list-style-type: none"> • if time permits nurse will assist with Crisis Residential Beds 	<ul style="list-style-type: none"> • CSA has received a proposal for consultant work to assist in the establishment of CIT in Carroll with a time line of February 2014 through June 2014. This time frame will be used to develop an MOU, meet with Community Partners, establish policies & procedures. • Law Enforcement MHFA is being offered in February 2014 and we have offered a stipend to township attendees. • MHFA materials and location have been secured. • CSA has advertised and conducted interviews for this position. The individual selected declined due to salary. We will continue to interview. • CSA continues to work with the County and the vendor on the Crisis beds and the linkages to services in the community until this position is filled.
Cecil County	<ul style="list-style-type: none"> • 24/7 Hotline • MCT - 10AM - midnight/7 days per week; serves all ages • emergency psychiatric services • urgent care 	<ul style="list-style-type: none"> • hire a consultant to develop & implement CIT with community partners. A total of 50 officers will be trained. • work with a caseload of 10-15 families who are in crisis to develop a prevention plan, provide crisis intervention to avoid hospitalization, & coordinate referrals for wraparound services for children at risk of long-term care. 	<ul style="list-style-type: none"> • identified the Crisis Intervention Team sub vendor (Affiliated Santé) to provide these services. Currently finalizing the contract to start CIT services by March 2014. • Affiliated Santé /Mobile Crisis is currently providing crisis prevention, Care Coordination, wraparound services. Three families are currently enrolled for Care Coordination, with 12 additional children/adolescents seen by the mobile crisis team.

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Charles Tri County	<ul style="list-style-type: none"> • 24/7 Hotline • Crisis Residential Beds • limited emergency psychiatric services • limited urgent care 	<ul style="list-style-type: none"> • collaborate with local law enforcement and stakeholders to develop partnership, identify training needs and develop curriculum of CIT for So. MD TriCounty (Charles, Calvert & St. Mary's) • hire a mental health professional 4 hrs/wk and fund 4 hrs/wk for law enforcement officer to co-facilitate development of partnerships, develop curriculum, implement trainings and track outcomes. • contract with a provider to develop some form of regionalized MCT to collaborate with local law enforcement and serve as liaison and provide linkage to behavioral health services for individuals coming into contact with law enforcement. 	<ul style="list-style-type: none"> • all three CSA's, local police, local Sheriff and local law enforcement training academy have begun meeting to evaluate needs and develop plan for developing CIT curriculum, as well as community wide process for collaboration. • all three CSA's have agreed to develop and release an RFP to solicit a vendor to provide MCT and liaison services in collaboration with local law enforcement.
Frederick County	<ul style="list-style-type: none"> • 24/7 Hotline • MCT - 1PM - 9PM/5 days per week; separate team for children (24/7) & adults • Crisis Residential Beds • emergency psychiatric services 	<ul style="list-style-type: none"> • hire a full time coordinator for CIT to review & expand the present training program of all law enforcement agencies. • plan & implement an urgent care facility to increase accessibility to the behavioral health system for law enforcement dealing with individuals in crisis. • expand the current MCT 5 days, 8 hrs./day to 7 days, 8 hrs./day. 	<ul style="list-style-type: none"> • contract awarded to provider who is doing a staff search at this time. Training scheduled with the City Police Academy in February being developed to meet the CIT principles. • Mobile Crisis Team services to be expanded by February 14 to include weekends.
Garrett County	<ul style="list-style-type: none"> • 24/7 Hotline • Crisis Residential Beds • urgent care • limited emergency psychiatric services 	<ul style="list-style-type: none"> • hire and/or reassign existing mental health professional staff for CIT responsibilities in consulting with police personnel prior to, during and after an event which involves behavioral health issues. • maintain the operation of a Collaborative Planning and Implementation Committee (CPIC). • develop a referral protocol for individuals presenting at the local emergency department to have follow-up behavioral health services within 72 hours (urgent care) if hospitalization is not required. 	<ul style="list-style-type: none"> • pre-contract meetings for the CIT and Enhanced Crisis Services have been completed with final revisions being made prior to implementation. • the CPIC has met on two occasions and there continues to be enforcement to enhance their de-escalation ability for when dealing with individuals who are experiencing behavioral health crises.

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Harford County	<ul style="list-style-type: none"> • 24/7 Hotline • MCT - 8AM - Midnight M-F & 8AM - 4PM Sat. & Sun.; responds to children & adults • CIT - in place 5 yrs. • emergency psychiatric services 	<ul style="list-style-type: none"> • help fund Harford County Sheriff to hire a manager to coordinate & oversee the County's CIT Program & coordinate with other behavioral health services • increase hrs. of operation of MCT by 40 hrs. • increase contract with hospital for 1-2 psychiatric hours for MCT referrals • pilot program for urgent care 	<ul style="list-style-type: none"> • CIT Coordinator started 12/23/13 • new MCT Coordinator began on 1/15/14. She has interviewed for staff to take on additional 40 hours. Should be operational by end of February 2014 • hospital hours are being carefully reviewed as they are being required to charge HSCRC rates. Looking to combine with Urgent Care • OMHC for Urgent Care has been selected and should be operational by 3/1/14.
Howard County	<ul style="list-style-type: none"> • 24/7 Hotline • MCT - 9AM - 11PM/7 days per week; serves all ages. • Critical Incident Response • CIT - in place 4 yrs. • emergency psychiatric services 	<ul style="list-style-type: none"> • contribute to staffing a CIT Coordinator position within Howard County Police • provide a minimum of 2 CIT trainings/year • provide additional training through conferences for CIT officers • provide start-up for residential crisis beds • increase hrs. of MCT to 24/7 	<ul style="list-style-type: none"> • hired CIT Coordinator 11/25/13 who is a full-time mental health professional embedded within the police department who will be resource for patrol officers and will address issues such as linkage to community MH resources for individuals for whom repeated Emergency Evaluation Petitions are written but do not follow up with community treatment services. • sent 6 CIT trained officers to the National CIT conference in October 2013. • CIT class is scheduled for the week of 6/16 to 6/20/14. • FY 14 Funds will be used as start-up funds to develop Crisis Beds within the county, which has been a missing piece within the crisis continuum. An RFP is under development to select a provider. Any additional funds will be used to expand the operations of the Mobile Crisis Team (MCT).

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Mid-Shore (Caroline, Dorchester, Kent, Queen Anne's, Talbot Counties)	<ul style="list-style-type: none"> • 24/7 Hotline • MCT - 9AM - midnight/7 days; 2 teams serve 8 counties - Caroline, Cecil, Dorchester, Kent, Queen Anne's, Somerset, Talbot, Wicomico, & Worcester; 3rd team added in 3rd Q of FY13 • Crisis Residential Beds • limited urgent care 	<ul style="list-style-type: none"> • the third Mobile Crisis Team (MCT) added in the 3rd quarter of Fy13 implemented to serve Caroline and Dorchester specifically in partnership with the Health Enterprise Zone (HEZ) grant. This is being sustained with funding with the new crisis services special allocation from last legislative session. • additionally, MSMHS is able to sustain the Crisis Intervention Team (CIT) training process initiated in FY2013 in the mid-shore region with start-up funding from the region's five (5) Local Management Boards. 	<ul style="list-style-type: none"> • Call Center has experienced an increase in incoming call volume of 72% in the first half of fiscal year 2014 from fiscal year 2013 (1,806 incoming calls from July to December, 2013; 1,051 incoming calls for same time period in 2012). • the number of Mobile Crisis Teams (MCT) that serve eight of the nine counties on the Eastern Shore has doubled in the first quarter of fiscal year 2014, from two to four. The majority of new MCT dispatches are initiated by the Call Center after the Call Center worker has talked to the caller, assessed for safety, ascertained the crisis, provided support, completed a comprehensive clinical evaluation, triaged the options, and determined that an MCT dispatch is the appropriate intervention for the caller. • during the first six months of fiscal year 2014, MCT responded to 520 new dispatches initiated by the Call Center, up 154% from fiscal year 2013 when MCT responded to 205 new dispatches from the Call Center for the same time period.

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Montgomery County	<ul style="list-style-type: none"> • All crisis services 24/7 • hotline • walk-in/urgent care • emergency psychiatric services • MCT - responds to all ages • 6 crisis residential beds • Critical Incident Response • CIT - in place 13 yrs. 	<ul style="list-style-type: none"> • add two part-time Community Health Nurses at the Montgomery County Crisis Center to work with providing support to medically complex cases and to provide basic medication follow up and monitoring for consumers who are using either our transitional services or our crisis beds. • as necessary, utilize PRN therapist to assure 24/7 crisis coverage at the Montgomery County Crisis Center. This will assure walk in and phone in availability. • ensure that the supplemental crisis services are connected or coordinated with existing crisis response services. • because MCT teams often respond to a variety of situations where bio-hazards exist (e.g. blood, vermin/infestations, toxins in hoarding situations) the teams will be provided with protective clothing to minimize risk during MCT responses. • provide support for CIT trainers and selected graduates to attend the national CIT training conference. In addition the CIT program will begin to develop workshops for CIT graduates on critical and emerging behavioral health issues. 	<ul style="list-style-type: none"> • continuing planning and preparation efforts as we evolve our crisis and CIT efforts.
Prince George's County	<ul style="list-style-type: none"> • 24/7 hotline • MCT - 24/7, serves all ages; currently has 3 teams • Crisis Residential Beds • 23 hr. holding beds • emergency psychiatric services • urgent care • Critical Incident Response 	<ul style="list-style-type: none"> • hire a licensed clinician to divert consumers from local EDs through onsite assessments and telephone screenings and referrals to community providers. • hire a CIT trainer/training coordinator to provide CIT training to public safety entities. 	<ul style="list-style-type: none"> • contractual amendments for these new enhancements are currently going through the County's administrative review process. Approval should be received shortly.
St. Mary's County	<ul style="list-style-type: none"> • 24/7 hotline • Crisis Residential Beds serving St. Mary's, Calvert, Charles, Prince George's, & Anne Arundel Counties • emergency psychiatric services 	<ul style="list-style-type: none"> • Please see tri-county efforts with Calvert and Charles counties. 	<ul style="list-style-type: none"> • Please see tri-county efforts with Calvert and Charles counties.

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Washington County	<ul style="list-style-type: none"> • 247 hotline • emergency psychiatric services 	<ul style="list-style-type: none"> • Law Enforcement and Mental Health Task Force will engage in identifying, planning and implementing a CIT curriculum which is responsive to local needs. • secure CIT for officers at State, County and City law enforcement departments. • provide additional training through conferences for CIT officers. • develop MCT staffed with CIT trained officers and Mental Health professionals. • create a system of urgent appointments to respond to those individuals identified through CIT. 	<ul style="list-style-type: none"> • Task Force functioning as a CPIC • secured involvement of Training Officers at respective departments • reviewing CIT curriculum for appropriate model.
Wicomico/Somerset Counties	<ul style="list-style-type: none"> • 24/7 hotline • Crisis Residential Beds • MCT - 9AM - midnight/7 days per week • urgent care 	<ul style="list-style-type: none"> • hiring two coordinators for CRT to directly work with referrals from Law Enforcement. • implementing CIT with law enforcement agencies in Somerset and Wicomico Co. • develop 40 hour training locally and policies that are consistent for each agency. 	<ul style="list-style-type: none"> • attended National Conference in Oct. 2013. • team established & first met on November 8, 2013; Team consists of SA, MH, DDA, PRMC, DSS, DJS, State's Attorney, Police Academy, and 11 law enforcement agencies. • Chief's meeting Nov 2014. • December and January created mission, goals, responsibilities, assets and barriers; police procedure meeting scheduled for 2/4/14 (canceled on 1/29/13 due to weather); 5 Officers attending training in Mont. Co; arranging strategic planning in Memphis. • public announcement 1/29/14; hired first CRT and 2
Worcester County	<ul style="list-style-type: none"> • 24/7 hotline • MCT - 24/7 with 1 team; serves all ages; serves both mental health & substance abuse • Residential Crisis Beds • limited urgent care 	<ul style="list-style-type: none"> • hire a full time coordinator for CIT to develop and implement CIT in Worcester County. Implementation to include training to MH professionals, law enforcement, and correction officers. • supplement MCT budget to fully fund the team. Budget currently funds approximately 75% of the team. 	<ul style="list-style-type: none"> • staff has been included in developing statewide standards for CIT • staff has been discussing CIT with local law enforcement and correction officers through advisory meetings • CSA is in the process of hiring CIT coordinator. • CRT is now fully funded